

Bambi

Vs.



Godzilla!



“How to Deal With
Difficult People”
& Get Results

Psychologist, Bruce Christopher is one of the most sought after speakers in the Fortune 500 and in many other prestigious organizations. His unique style of EnterTraining™ blends practical applications with in a laughing environment. Laugh and Learn.

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Powerful People Principle: “What you don’t know about people. . .”

I. Why Are There Difficult People, and Why Do They Do What They Do?

“They do it because _____”

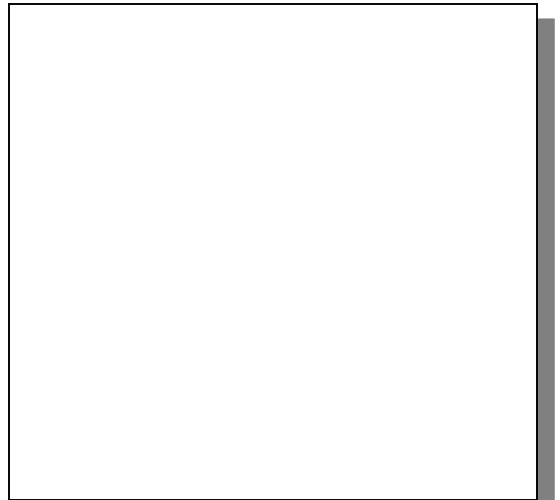
II. How to Stay Empowered With People:



The Surprise Effect!

- 1.
- 2.
- 3.
- 4.

The Boundary Box



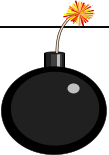
Visit my website and ask for the *FREE* article entitled “Bambi vs. Godzilla”



Dealing With

Difficult People



Type	What They do & Why	What you should NOT do	The Surprise Effect & Interrupting Patterns
 Volcanos & Bulldozers			
 Zingers			
 Know It Alls			
 Whiners & Complainers			
 Delightful Undependables			
 The Silent Types			